Proximiti 3600 Hosted VoIP System

Proximiti Communication's 3600 Hosted VoIP system brings you the latest, simplest and most cost effective system available today. With Proximiti's nationwide footprint this fully managed, secure and customizable solution can help your business stay nimble it today's rapidly changing business environment.

It's quite simple: A powerful, scalable, low cost system that's easy to implement and use.

Proximiti's 3600 Hosted VoIP System Delivers:
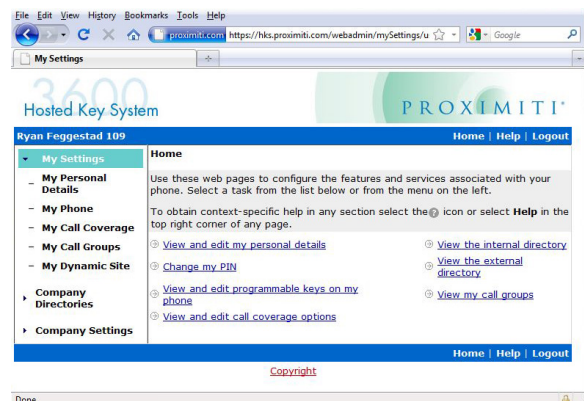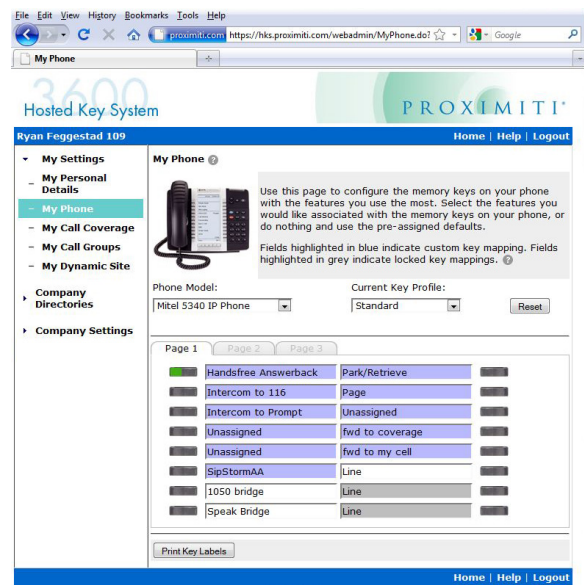
Complete End-To-End Solution:

- Business- grade voice quality

- Fully redundant and secure hosting facility

- Get voice, internet and enhanced services from one trusted provider on one bill

- Nationwide footprint available to bridge together home-based employees or satellite offices

- Unlimited local and long distance lines available for $29.95 per month per line

Focus on What You Do Best

- A feature rich system designed for communications efficiency

- Leave the back end management to us. No need to manage an on-site PBX and Proximiti offers real time system monitoring

- No expensive maintenance contracts

- Free system software upgrades as they become available

Business Critical Needs Met

- Add phones, services and voicemail boxes with a point and a click

- Designed for multi-location and remote worker applications, multi-branch extension dialing

- Disaster avoidance capabilities

- First class customer support and account management

Feature Rich Functionality

- Makes any sized business look large
- Customizable auto attendant, greeting options and automatic call routing
- Flexible voicemail system that can be managed by phone or email
- Administrator features to manage each user in the office
  - Easily move, add and change users, phones, voicemail boxes
  - Control outbound call permissions for each user (e.g. local, regional, long distance, international, etc.)
  - Modify call routing and greetings based on operating hours
  - Allow phones to be monitored by other staff, such as executives or administrators
- Employee Features
  - Configure how the system handles calls that can not be immediately answered
  - Forward calls to alternate numbers, individuals (including mobile phones) or auto attendants
  - Park incoming calls and page colleagues via the phone
  - Access company directory through the phone display
  - Mobile Twinning allows any user to seamlessly move between desk and mobile phones
  - Hot Desking allows users to log in to any phone at any office
  - Click to dial through Outlook
  - Flexible call routing that dictates where incoming calls are directed
  - Broadcast Groups: Ring multiple phones simultaneously until a call is answered
  - Hunt Groups: Ring multiple phones consecutively until a call is answered
  - Develop and apply a common feature template to all company phones

Phone Features

- Call display
- Call hold
- Call park/retrieve
- Caller ID with name
- Caller's list
- Intercom
- Muting
- Message waiting indicator
- Multiple calling line ID's
- Multiple line appearances
- Mute
- Power over Ethernet phones
- Redial
- Site page
- Speaker phone
- Speed dial
- Station busy indicator
- Three-way calling
- Transfer to voicemail

Service Features

- Account codes
- Auto-attendant
- Auto-attendant - nested
- Broadcast groups
- Business quality voice
- Call coverage
- Call detail records
- Call forward
- Call hunting - circular
- Call hunting - linear
- Call permissions profiles
- Call transfer
- E911 compliant
- Extension dialing
- Hot desking
- Join/Leave call groups
- Join/Merge calls
- Music on hold
- Phone key profiles by type
- Private CLID's
- Voicemail
- Voicemail: fwd to e-mail
- Voicemail: return call
- Voicemail: fwd to Co-worker
- Voicemail: dial-out
- Voicemail notification: e-mail
- Voicemail notification: SMS/text
- Zero Out: personal

Web Portal

- Auto-generated key labels
- Click-to-call directories
- My phone page
- Online management
- Online self-help documentation
- Phone directory - employee

Proximiti can work with your staff and professional services firms to assess your needs, get you a proposal in hours, and deliver a customized solution that will deliver great benefits to your business. We're not a phone company, we're not an equipment company, we're a technology integrator with deep expertise in voice and data networks. We manage the process from the design, to installation, to working with you on the day to day management of your communications infrastructure. It's time to get started…It's time to get Proximiti.

Introducing Proximiti TRAKR software

We all know one big thing about software---it's only as good as the data entered into it.   Miss a lot of data entries and confidence in the system sags.   And management teams get frustrated with their employees and wonder whether such efforts are worth the investment.

Here's a brand new software concept that not only delivers value for the functions it provides but also adds value to other IT assets. The TRAKR series of software captures events from communications devices used by employees to create comprehensive logs and timesheets. These logs can interface seamlessly with most legal practice management software systems and business applications such as Microsoft Dynamics and salesforce.com.